

**IN THE U.S. PATENT AND TRADEMARK OFFICE**

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| <b>Application No.:</b> 10/786,844                  | <b>Confirmation No.:</b> 2952                                 |
| <b>Application of:</b> John Douglas METHOT          | <b>Group Art Unit:</b> 2175                                   |
| <b>Filing Date:</b> February 25, 2004               | <b>Examiner:</b> Sherrod L. Keaton                            |
| <b>Title:</b> Systems for Providing Extensible Help | <b>Docket No.:</b> 104402.00017<br><b>Customer No.:</b> 74739 |

**AMENDMENT UNDER §1.116**

Commissioner for Patents  
P.O. Box 1450  
Alexandria, VA 22313-1450

Sir:

In response to the Office Action dated May 28, 2010, please amend the above-identified application follows.

**Amendments to the Claims** are reflected in the listing of the claims which begin on page 2 of this paper.

**Remarks/Arguments** begin on page 7 of this paper.